



KYRENIA, NORTH CYPRUS

BOOKING CONDITIONS

P.O.BOX: 195 GIRNE MERSIN 10 TURKEY

TEL: +90 (392) 81 54 801 – 81 52 363 – 81 51 732-3-4 FAX: 81 53 980-1

BOOKING CONTTIONS:

When you reserve a room at Oscar Resort Hotel, you will always be asked for your credit card details. Our payment method is secure, but bearing in mind that some people are nervous of sending their details electronically, you can also call us direct or you can send filled mail order form (credit card authorisation form) to Fax: 00 90 (392) 81 53 980. Credit card numbers are not normally stored at Oscar Resort records. However, if you do fax or email your details, a record of your card number will be kept until you have checked out. Your card details will be checked by our responsible account staff and then sent through to the Bank to be taken a confirmation as agreed fee of your booking to complete your reservation. Where a prepayment or deposit is required, this will be clearly identified & **and non refundable**, as well as the currency in which you will be charged, tax is included.

Cancellation policy:

Where you are subject to a penalty due to late cancellation or no show, Oscar Resort Hotel shall be entitled to charge your credit card according to cancellation policy.

- Oscar Resort Hotel does not accept cancellation where prepayment made up on the reservation time. That means if your reservation once already made & if you want to cancel your booking before your arriving date, **agreed fee/s are clearly marked where applicable, and once paid, are non-refundable** & it becomes as TT payment pf a penalty. Where payment or a deposit is due in advance to a hotel for accommodation, this will be advised at the time of booking, and will be itemised.
- Where payments are made by mail order form on behalf of the hotel, a 5% bank commission charge will be made by Hotel, and where a credit card is used, a 3% credit card fee.
- Due to currency difference between Turkish Banks & any of other foreign banks, Oscar Resort Hotel does not cover currency difference outside of North Cyprus. This credit card fee will not apply to payments made with credit cards.
- **For all bookings, Oscar Resort Hotel will take a credit card number on behalf of the hotel to guarantee the reservation.** In all cases, once the booking is confirmed, you are subject to the terms and conditions of Oscar Resort Hotel's cancellation policy. Hotel cancellation policies typically outline a period on the reservation time, when cancellations will be subject, TT payment of a penalty.
- Where bookings are not confirmed at the time of booking - for example where availability is shown 'on request' - any availability offered by us in response to a request is on a provisional basis. That means your booking is not confirm yet and as soon as you paid your agreed fee/s your reservation will be under guarantee, Rooms are not held for clients pending acceptance of an offer by a client; availability and conditions can change between the making of the offer and its acceptance by the client; and hotels reserve the right to amend or reject bookings.

Visa, OK TO BOARD formalities: Oscar Resort Hotel does not give a guarantee for Visa arrangements.

You are responsible for the provision of necessary valid documents including visas for entry the country of travel. We have own customer liability insurance but, we also highly recommend our clients to have a travel insurance to protect them selves.

Price Guarantee Policy: Visa & Master Card charges are including in the prices. Unlike some other competitor companies we no not charge extra for taxes to pay, booking fees, reservation cost, etc. We have a price guarantee policy that cost of your accommodation is your final cost. **Jurisdiction:** Oskar Ltd. Oscar Resort Hotel is member of Oscar Group of Hotels, Therefore, our contract is subject and should be under terms and conditions shall b governed and construed in accordance with the laws of Turkish Republic of Northern Cyprus.

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"Signature" of the credit card holder

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Date/...../200...

Oskar Ltd. Group of Hotels

Oscar Resort Hotel

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